

An organization is no greater than the man who represents it. HENRY T. ROBERTS, Director of Sales, J. P. Seeburg Corporation, tells you about the man responsible for Seeburg Leadership

The Seeburg Representative

SEEBURG Leadership has been attributed to many things: to the quality of Seeburg Phonographs, to the ideals of a program that underlies every Seeburg action, to the Seeburg research that developed the mechanics of phonograph manufacture and operation to its present high peak, to the fact that for which Seeburg is noted. These reasons, strong and together, are a mighty base upon which success can be built to a new height. But there are responsibilities, important, to a successful leadership of the J. P. Seeburg Corporation in the field of phonograph manufacture.

But, why the high Seeburg standards? Who maintains Seeburg ideals and practices direct to the operator? Why does Seeburg engage in research? In such activity the response today of one, two or three men wrapped with a compact set up, offices, laboratories and all the other appointments of modern business? By someone!

Back of the great Seeburg organization, the beauty and performance of its products and its methods of doing business is a powerful force exerted by twenty-six personnel known in the trade as Seeburg Representatives! These Personnel, individually and collectively, are the "responsible" of Seeburg Leadership. Without them there would be only cold, unfeeling corporate operation. Without them there would be no understanding of operating problems and,

by the same token, no effort to improve operating youth. Without them there could be no consideration of the human element as it affects the relationship between manufacturer and customer. In short, there would be no progress, no building up, no ideals, no progress!

These Seeburg Representatives carry the responsibility for Seeburg manufacturing leadership and for Seeburg Phonograph leadership in the field of operation. It is a responsibility they have assumed, not on orders from the president or the Director of Sales, but voluntarily and out of deep pride in the house they represent, in the product they sell, in the service they are able to render.

A Seeburg Representative is the man who, through loyalty to himself, as well as to his principles, considers a job undertaken when well done. He is the man who cheerfully works around the clock if circumstances and the needs of a client require it. He gladly gives of his time of experience to the operator who needs his advice. From the Seeburg Representative come suggestions that lead to developments of great consequence to the music industry. In so far as Seeburg Representatives are concerned that suggestion is made which will be successful outcome. To the operator, the Seeburg Representative is no "unnecessary evil"; he is a friend, a confidant, a welcome guest.

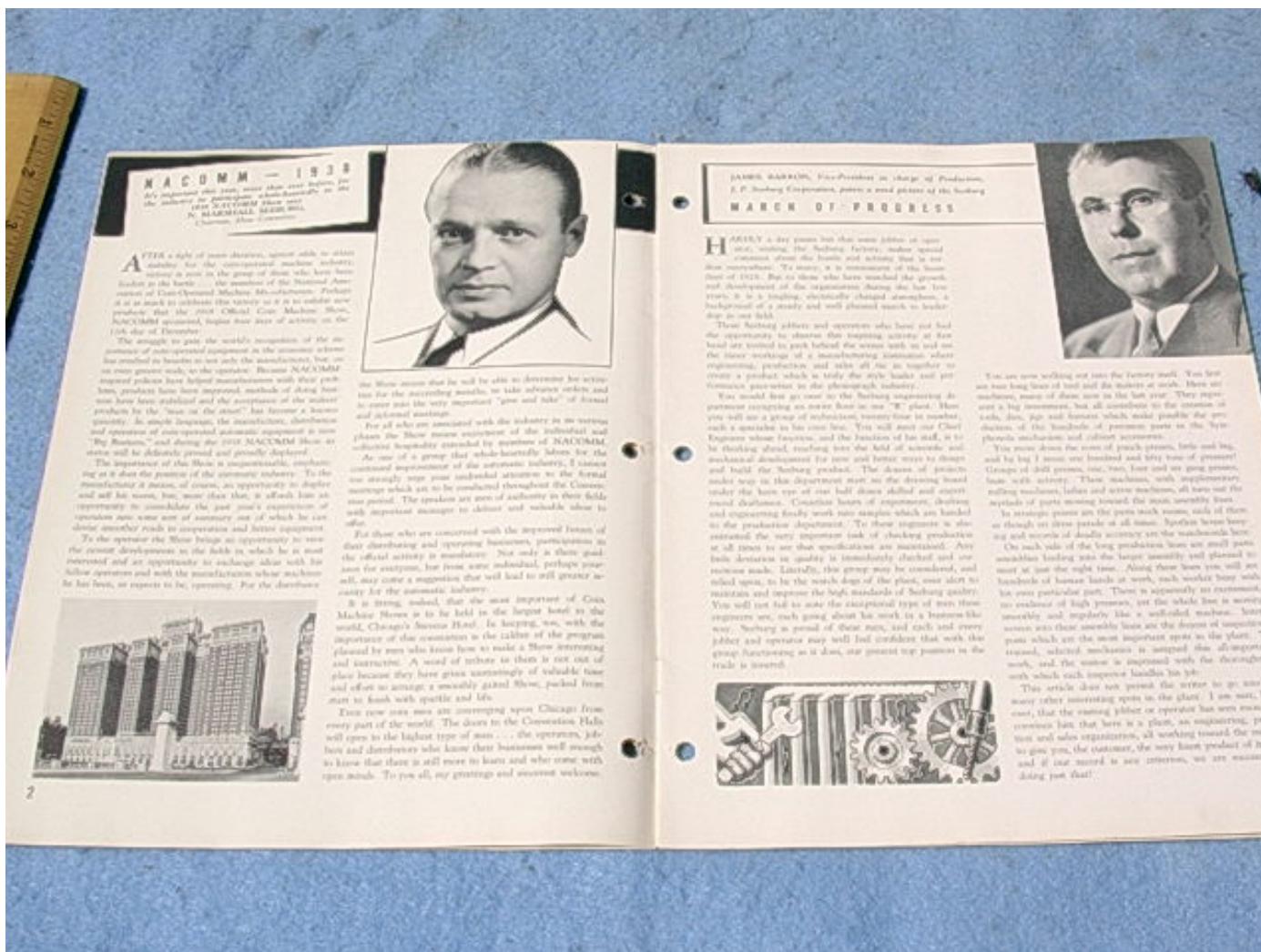
You who read this know the Seeburg Representative very well; know him, like him, admire him and respect him. The columns of *The Illuminator* we are making you acquainted with other Representatives worth by mouth.

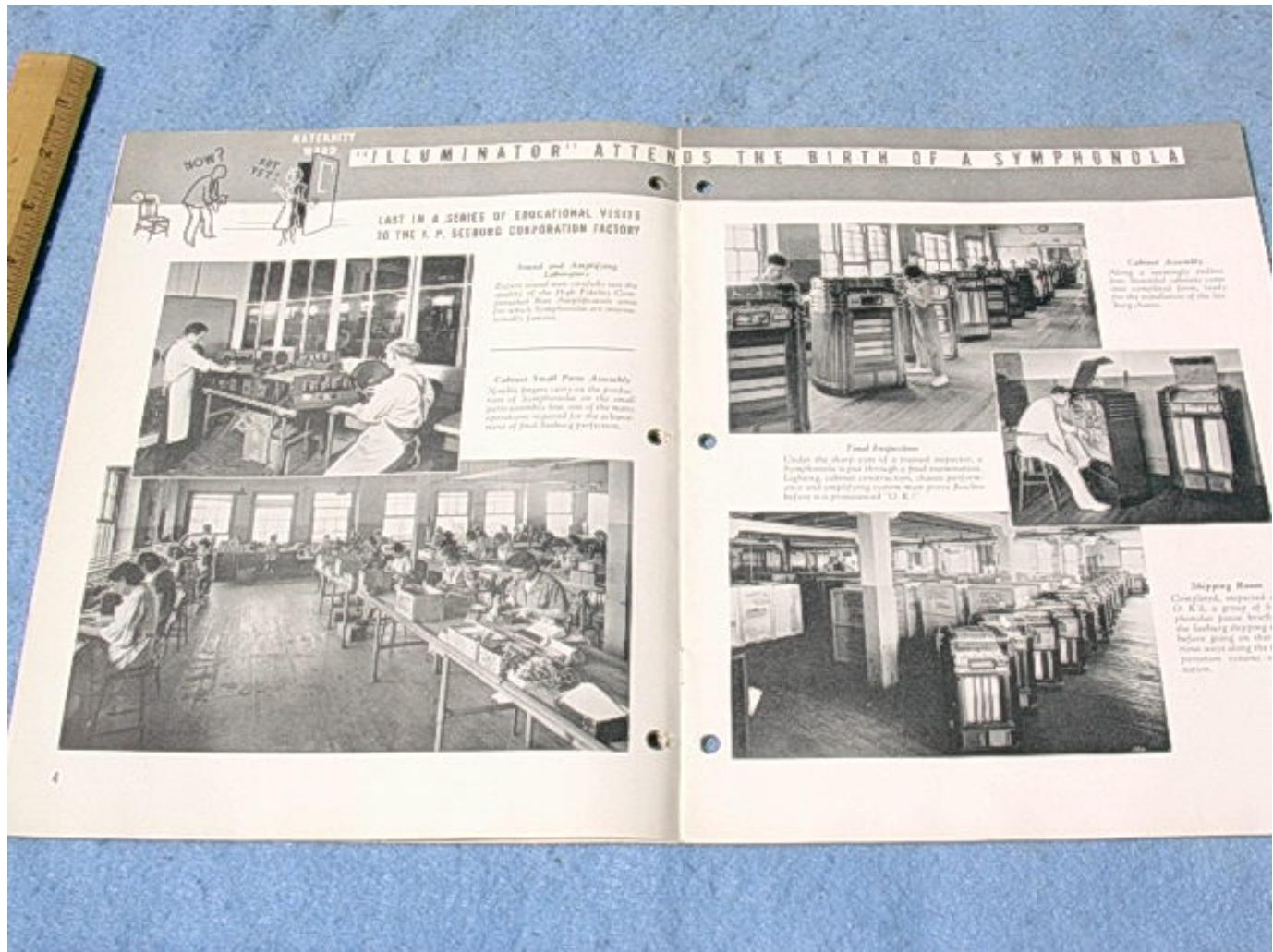
To the outsider, a Seeburg Representative is a sales man. To us who know him, operator, distributor and those extremely strict Seeburg executives, he is the incarnation of the square dealing, the quality, the ideals of Seeburg years of leadership in the automatic music industry. He is the J. P. Seeburg Corporation.



H. T. ROBERTS
Vice-President — Director of Sales
J. P. SIEBURG CORPORATION







SUCCE\$\$ STORY

By ALIO WEINBERGER, Official of THE SOUTHERN AUTOMATIC MUSIC COMPANY

From an independent start with practically nothing to an organization with offices in three states, a little over a year of effort has built up a business of considerable size, in the form of the Southern Automatic Music Company.

The story begins in 1921 when I started the coin-operated machine business with very poor equipment and money. Now we have 1000 machines, but I was unable to find a distributor. So I went to work, and after a period of two years until 1923, we became the Southern Automatic Music Company. Weigher was pleased and started an education program that brought our operations into general status.

A year later, another breaker, Stan, joined us. Operations had now required our members to leave things to us at home. However, after a year and a half, we had to leave the Midwest, and we moved to the selling and distributing phase of the coin-operated music business.

Shortly thereafter the environment came in the form of problems, come into account, and the Southern Automatic Music Company deserved all the strength and resources to the job, and we did our best to meet each need. We were growing steadily for several years, and we were selected by breakers upon hundreds of operators. Success was profiting.

Since 1924 and the pin game business began it made the "slap and scratch" coin-operated business" as the shape of inflexible coin-operated which affected not only one territory, but all parts of the country. Because our organization was limited to Indiana at top speed, we immediately began looking for a coin-operated field that would take the place of pin games, and offer greater stability. When we found all the hill and we or our breakers began an investigation of its possibilities.

At the January, 1925, Coin Masters Show, the J. F. Seeburg Corporation was exhibiting its great money-making phonograph, the Seebaphone, in colored cabinets, and it struck us as a "must". We lost no time in getting together with Seeburg officials, release the Southern Seebaphone in our territory. We left the Convention determined to make music our business, and so that fall I and my brother and his friend formed the Southern Automatic Music Company, the same organization that exists today under the direction of the same men who formed it... an organization with 33 members on its staff in three offices.

HOW DO THEY DO IT?

Mr. E. R. Kettman, head of the American Coin Machine Company in Rochester, N.Y., submits his idea of "MUSIC MENU" for your consideration.

Mr. Kettman's work illustrates how to give new significance on exhibits in theater lobbies. The stories need to be hooked up for operation, and she should be kept in the public eye. The stories should be well prepared, and should be the backbone of this program.

Mr. Kettman advises that the American Coin Machine Company regularly prepares for newspaper photographs in general and for the syndicates in particular has proved highly popular. Mr. Kettman's idea is to have a series of short, informative, photographs throughout the Rochester territory and a number of other Southern business houses throughout the country.

Mr. Kettman's idea follows:

MUSIC MENU

See page 10 for more details.

and reads as follows:

"A Seeburg Gramaphone for your business. Give the market no weaker to bid your business elsewhere." The name is Kettman, and at the bottom of the Music Menu, the operator has a picture of himself. The photograph is held poised to be a source of attraction for theater patrons, many of whom comment on the dramatic effect of the picture.

Mr. Kettman's idea is to have the Music Menu regularly attached to the front door of the business, and the words are changed, as recommended, every month. This will keep the public interested in the exhibitor.

In addition to getting the public to buy tickets, the operator can get a steady checking on the music room of the audience's patronage. This last point is important, as the types of recordings most popular in that particular location.

COLORED MENUS

Many Arnold, Highland, Mansfield, depots have a location owned especially with the operator to increase the weekly sales on a breaking instance.

The location was in the hillside section of the Mansfield, Ohio, area, and the local people had claimed there was a "colorful menu" which could do better. One day the proprietor decided to make one, first of them, in different colored endpapers and gave each girl 100 tickets. Each batch of tickets was printed on a color, and was compared to the color of the audience. The girls were

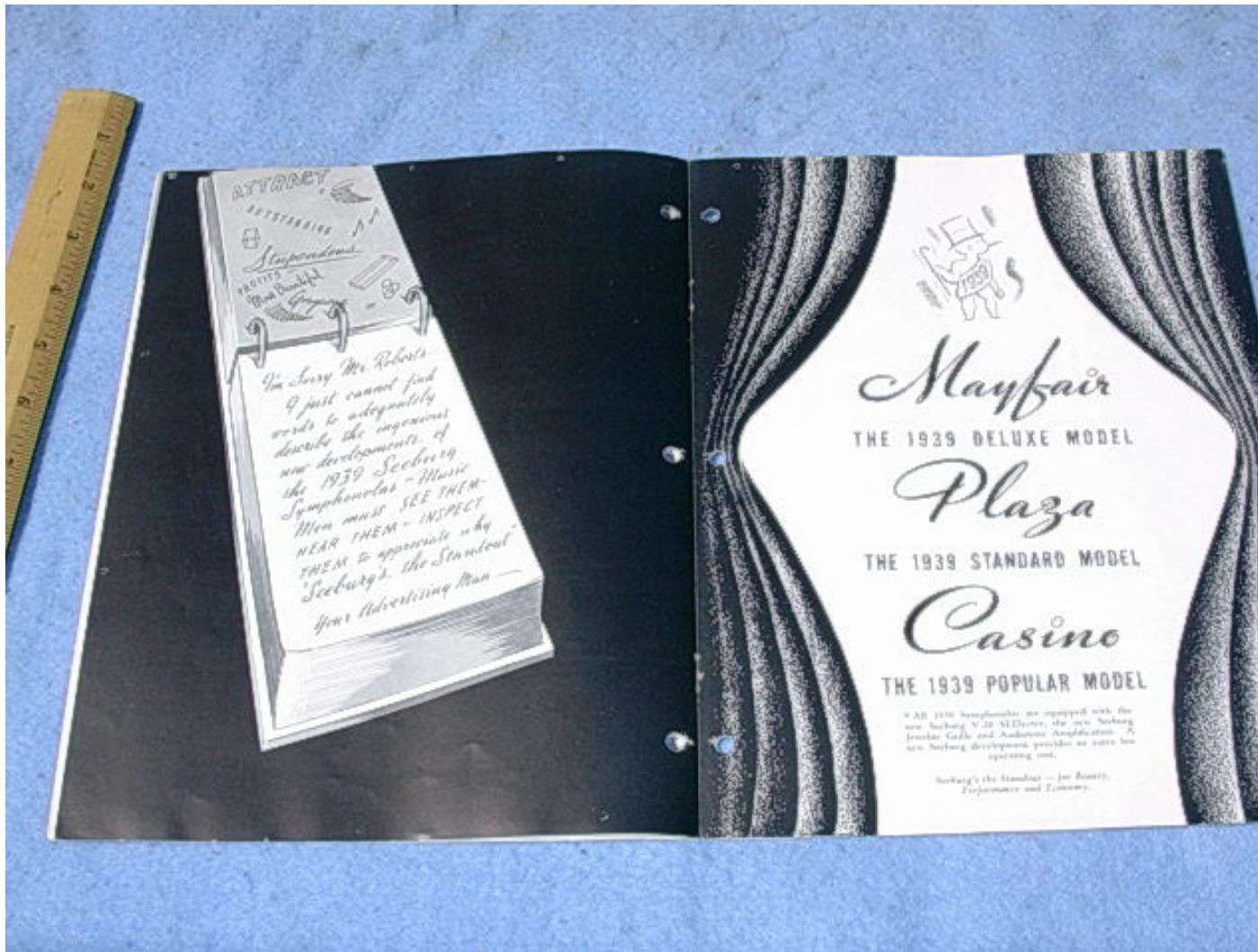
When the women's breath change to the pattern, they naturally asked if he would like a selection made for him on the photograph. When she received the pattern a color, she informed me of her concern about the cost of the colored menu. I told her that the cost of the colored menu was successful in being sold by the fact that audience at the end of that week was five times the previous weekly average!

Perhaps you would like to tell us and your fellow operators about a promotional plan or idea that has worked for you. Send it in, along with any photographs or snapshots that will help illustrate your idea.

MERCHANDISING

"Merchandising minded." That phrase aptly describes successful, progressive music operators, and an outstanding example of effective merchandising is the idea that was used by a Miss, North Dakota, music store.

In the business where hand is normal, let's attach a small printed card to the western music program as the body hand music. This program is headed MUSIC MENU.



S P E C I A L

CAN YOU IMAGINE

Within the last few years, Henry T. Salter, Director of Sales for the J. P. Stevens Corporation, has traveled on company business throughout the United States; a distance equal to approximately four times around the world!

The first Selding phonograph purchased for the H. B. Pinney Company of Cincinnati, Ohio, a model 1911 Phonograph model, has now been on the same location for over one-half century without requiring a single service call!

36 YEARS IN MUSIC

By J. P. Stevens
Chairman

FRONTED the door of the "Jewell" in 1912 made one country around the Bay Division in 1915. The J. P. Stevens Corporation continued to make and manufacture phonographs during those years. The service was progressive, and music as a form of entertainment was high in favor. When the United States entered the war, the interest of the public turned to war news. During the war period the phonograph was in the doldrums, but again the return of love songs in 1918, set correspondence an overwhelming demand for our phonographs.

During this post-war period, Selding phonographs led in popularity and sales. After the end of the war, we began to think about new models. Phonographs seemed to be a possibility if Phonographs were to become more attractive, the demand for coin-operated phonographs would drop in proportion to the number of locations that might be chosen to place them. We thought of using a coin-operated device for the making of home phonographs. The result was the "Selding" coin-operated phonograph. This model definitely secured Selding leadership in the coin-operated machine industry. From then on progress was rapid, and developments were continuous. In 1920, we introduced the "Audiphone," a few manufacturers who were able to survive the early part of the industry. It was not long before 10 and 15 record manufacturers, with multi-sections and colored pictures, took the Audiphone and placed it by the door. Then followed the "Audiphone" and "Audiphone" and with them the first phonographs on the grills or introduced by Selding. Shortly following came the completely classified "Symphonaphone" that definitely established Selding as the most progressive manufacturer in the field.

From that time on, it was a matter of constantly improving so that there might be a uniformity of reproduction, a greater perfection in physical structure and a finer appearance.

During the early days of our phonograph business, we established the basic distribution and sales methods which today render modern methods of doing business. Almost immediately following our release of the Audiphone and

for many years thereafter, more money between entered the business. But they will be the greatest because of increasing knowledge of operating and its problems.

In 1928 we produced our first of the "audiphone" phonographs, the Selding, using the automatic, record-changer type with old 10-inch records. This was a multi-section type, as well as one having sections, but the idea of the coin-operated phonograph responded to the progressive number of machines he wanted to have. The machine took the coin inserted at a slot. A coin slot was used.

This model definitely secured Selding leadership in the coin-operated machine industry. From then on progress was rapid, and developments were continuous. In 1920, we introduced the "Audiphone," a few manufacturers who were able to survive the early part of the industry. It was not long before 10 and 15 record manufacturers, with multi-sections and colored pictures, took the Audiphone and placed it by the door. Then followed the "Audiphone" and "Audiphone" and with them the first phonographs on the grills or introduced by Selding. Shortly following came the completely classified "Symphonaphone" that definitely established Selding as the most progressive manufacturer in the field.

With the external changes came improvements in tone and reproduction, and mechanical improvements, the improvements that have been continuing ever since, and now stand as a group, the most progressive in the entire field of operating. Now we are about to enter the 37th year of our business. I am now in a position to reveal what our offerings will be in 1939, but I know that once again we will continue our improvement, possibly, as well as figuratively speaking.



BOXING the COMPASS

"NORTHWEST" TERRITORY

WELCOME!

SOUTHERN AMUSEMENT COMPANY

ON Christmas Day, Kenneth Wilson and Clarence Tamm, owners of the Southern Amusement Company, held their annual Christmas party at a dance hall in South Milwaukee, County of Duluth and Ed Sorenson, the local representative, who had been the Southern Amusement Company's distributor for the Northern half of Minnesota and parts of Wisconsin.

The first year of business was a gold one for Southern Amusement, and the second year was even better. The company now has a gold dot distribution in other territory, and the third year is off to a good start. The Southern Amusement field spans Minnesota and parts of Wisconsin, and the company is well known throughout the Northwest. The company has a number of offices in Seattle and purchase one new phone, but an impressionistic sketch of the

new family on his way with three of us... KAY NORMAN, Spokane, on a regular "Boeing Dine-in" schedule. She has been a great help to us in increasing the number of bookholders in operation. J. W. "Johnny" WELCH, takes no pleasure in watching the world go by. He has left the old "Boeing Radio" and joined the "West Coast" World Supply Club. Johnny has the Master's assistance of great value in planning business parties... PHIL HARVEY, of Jack Bauer Radio, Roseburg, Oregon, has joined the "Boeing Dine-in" schedule. JACK R. MORSE, during his recent visit to Portland, Phil and Jack are friends of long standing. Phil was surprised and amazed at the high standards of living in the Northwest which Jack proved to him on a Springfield trip. JACK HILL, another "Boeing Dine-in" man, died. Always a good sport, always cheerful, always a good friend to his colleagues. It is a sad day for the Northwest when we lose such a fine man.

MR. PEPPER, what fellow from Pauls Valley, Idaho, who wears a ten gallon hat and acts as a typical cowboy, is a good sport. "Everything is fine and dandy," said Mr. Pepper.

Idahoan GUYER "PEPS" WILLIAMS, still popular by popular from Am. Legion's Musical College.

PHOTO LOAD OF SEEKBURG FOR SOUTHERN AMUSEMENT CO.

U. A. Corp., Southern Wilson, Calif. at Southern California, the home of Elmer Bell, Wally Eddy and operator E. C. from the far west of Los Angeles.

Here is the leather party celebrating the opening of the new building.

THIS THING CALLED CREDIT

**F. P. A. KOWALECKI
Credit Manager
F. P. A. KOWALECKI Co.**

Meet

REED F. CRAWFORD

ITC does a lot of business which means that I have to be up all the time. I work mostly in the U.S. in hotel and in the press. I was born little more than 100 years ago on June 16, 1878. The business I was born into was Canning. Today, it is more like radio transmission, production and distribution. I am a man of many interests. I have a piano and I play it. There is no greater feeling than to think that you have done something and believe me now, that your smile has been accepted.

Before any order is shipped, it must have the approval of the Credit Department. This is what keeps the credit manager in the office. The order and payment of credit are the main concern of credit. All previous and existing accounts and payment records are referred to; and the bills are carefully checked to ascertain as nearly as possible that the payment is entitled to credit through the ability to meet our credit requirements.

From the viewpoint of the Credit Department, credit is based upon our confidence in the ability and willingness of the Buyer to meet his contractual obligations. When past account proves to be a bad risk, it is the duty of the credit manager to prevent it from becoming a bad debt. As a general rule among Credit Departments, we do not discriminate between the large and the small buyer. Both are dependent on the judgment of the Credit Department, a judgment that is based on past records. In the final analysis, creditworthiness is not what the Buyer might feel to be a risk or a problem, but is determined by the Credit Department. Creditworthiness cannot be gauged by the Buyer who has proved that he meets his obligations.

Though largely a matter of cold facts and figures, a credit decision must be tempered with an understanding of human nature, no feelings as well as the good points. Many times this consideration is denied, and the party in whom credit has been extended pays a penalty in the loss of certain potential buyers.

In view of the usual procedure of the Credit Department, it is important for the buyer to keep his credit record as well and to help his develop his business on a sound financial basis so that he may always enjoy a good credit rating.

Credit is your greatest asset. Guard it carefully.




SEEBURG SYMPHUNNIES

"We're doing all the break business now as recorded by Mohammed."

Entertaining moment. Mr. LEMCHE, the operator brought his family to a location for Sunday dinner. When the meal was served, the location owner saw "Dinner" struggling with his record. "Are you sure you can't get along without a phonograph?" he asked. "We often have it on loan at this house."

The operator, running old equipment because his home was pictures made it impossible for him to buy up-to-date machines, got a location on the strength of a picture of a big passenger car. One day the old boy came to the store and asked for a new record player. A patron watched him walk on in first about an hour, and the operator gave a bit around. "What's the matter?" he asked curiously. "Is that the first phonograph you ever seen?" "No," was the reply. "But it looks very much like mine."

The officer received a poem recently entitled, "Why Are You Afraid?" The answer went to the writing artist was, "Because you mailed your poem instead of bring it to me as person."

Investigators have discovered the secret of a recent explosion and simultaneous disappearance of a prize operator on the form of operator J. F. Mata. It seems that he had suddenly got into some "Lay or Lead" kind of trouble.

"I am a man of few words," said a distributor while interviewing a prospective druggist. "That's just, and the blonda means, 'I don't know very many words.'

Get Acquainted WITH YOUR SEEBURG DISTRIBUTOR

SEEBURG

SYMPHUNNIES

SEEBURG CORPORATION
100 W. 36th Street
New York, N.Y.
Atlanta, Ga.
Baltimore, Md.
Boston, Mass.
Chicago, Ill.
Cincinnati, Ohio
Dallas, Tex.
Detroit, Mich.
Houston, Tex.
Knoxville, Tenn.
Los Angeles, Calif.
Milwaukee, Wis.
Minneapolis, Minn.
Montgomery, Ala.
Nashville, Tenn.
Newark, N.J.
New Orleans, La.
New York, N.Y.
Norfolk, Va.
Oklahoma City, Oklahoma
Philadelphia, Pa.
Pittsburgh, Pa.
St. Louis, Mo.
Seattle, Wash.
St. Paul, Minn.
Tampa, Fla.
Toledo, Ohio.
Tulsa, Okla.
Wichita, Kan.
Winnipeg, Manitoba, Canada

SEEBURG MUSIC CO.
100 W. 36th Street
New York, N.Y.
Chicago, Ill.
Milwaukee, Wis.
St. Paul, Minn.
Seattle, Wash.

E. C. WEISNER
100 W. 36th Street
New York, N.Y.

WAL-O-MATIC AUTOMATIC PHONOGRAPH
441-B Franklin
Linton, Indiana
47348, Indiana

WAL-O-MATIC
Specialty Company
Apt. 100
100 W. 36th Street
New York, N.Y.

SPACIALTY SALES CO.
1415 Franklin
Linton, Indiana

UNITED SPECIALTY CO.
100 W. 36th Street
New York, N.Y.

UNIVERSAL VENDORS
100 W. 36th Street
New York, N.Y.

THE VENDING BEACHING COMPANY INC.
100 W. 36th Street
New York, N.Y.

J. & M. MEYER COMPANY
100 W. 36th Street
New York, N.Y.

A. W. KRIPPLE
1010 The Plaza Road
Charlotte, North Carolina

In This YOUR Copy of the Illustrated!
Just mail your name and address, with information as to quantity and kind of phonographs you operate, to the J. P. Publishing Corporation, Dept. HU, 1010 Dayton St., Chicago, Illinois.

"The Mountain Wouldn't Come to Mohammed — so Mohammed went to the Mountain!"

... AND we have brought the photograph right to the patient's table with the new illuminated 20 Record Selector Seeburg Wal-O-Matic.

Undoubtedly, you have noticed that patients wait at a distance from the phonograph, do not, by comparison, give the photograph as much play as those garrulous island near the phonograph. Whether it's shyness or laziness or whatever it is, the Wal-O-Matic is your constant and convenient reminder to these patients. Tensed in various locations throughout the country, the Wal-O-Matic showed startling receipt increases. The Wal-O-Matic pays for itself in a very short time.

Beautifully designed and exceptionally attractive with its colorful illumination, the Wal-O-Matic is easily attached to the wall and plays into an ordinary light socket. The patient merely inserts the coin, or coin, pushes the button next to the illuminated title of the song (20 record selection) and the phonograph plays the selection. See your Seeburg distributor. He will gladly demonstrate the Seeburg Wal-O-Matic for you — or write to us direct.

AUXILIARY 20 RECORD SELECTOR WALL BOX

• WAL-O-MATIC

FOR 1939 "SEEBURG'S THE STANDOUT"

